



# POST-INSTALLATION GUIDELINES OF SOFTFLOW®

Thank you for choosing SOFTFLOW® a smart solution to tackle hard water problems. Now that the device has been installed, here are a few important things to note:



## 1. Immediate Actions After Installation

To ensure optimal performance of the SOFTFLOW® unit:

- Clean all water outlets such as:
  - Shower head nozzles
  - Faucet nozzles
  - Health faucets / jet sprays
- This helps remove any pre-existing mineral build-up that may otherwise obstruct flow.

## 2. What Changes to Expect After Installation

You may begin to notice the following benefits shortly after installation:

- Softer Water Feel – Water will feel smoother on the skin.
- Better Lather Formation – Soap and shampoo will lather more easily.
- Scale Removal Begins – You may see old scale deposits gradually flaking off from internal pipelines and appliances.
- Improved Water Flow – Water pressure may improve as scale deposits are cleaned out.
- Lower Energy Consumption – Heating appliances like geysers will work more efficiently, consuming less electricity over time.
- Overall Water Quality Improvement – You'll feel the difference in clarity and smoothness of water.

**Note:** You may sometimes observe white patches or particles in water. This is not new scaling – it's the residue from the existing scale being broken down and removed.

## 3. Simple Water Testing (Optional)

You can conduct basic checks to verify the difference between raw water and treated water:

- Soap Lather Test:
  - Treated water forms more lather with less soap.
- Boiling Test at ~90°C:
  - Boil equal amounts of raw and SOFTFLOW-treated water.
    - Treated Water: Appears clear
    - Raw Water: May show scale flakes floating on top

## 4. Device Life and Replacement

- The lifespan of a SOFTFLOW® unit typically ranges from 12 to 24 months, depending on water hardness and usage volume.
- When to replace:
  - If soap lather reduces again
  - If heating efficiency drops
  - If scale starts forming on fixtures again

## Need help?

Our team is happy to test your water and advise you on the right time to replace the device. You can also use the testing methods mentioned above to monitor performance on your own.

For any support or queries, feel free to contact the SOFTFLOW® support team.