

**WELCOME TO THE  
AQUAFICIENT TECHNOLOGIES  
PRIVATLIMITED**



**INSTALLATION AND OPERATION GUIDE**

**SOFT FLOW F1**

Superior Scale Prevention  
and Corrosion Control

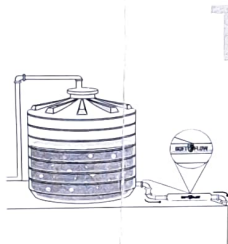
**Feature & Benefits**

- ⊗ Ease of Installation
- ⊗ Can work on gravity flow
- ⊗ Zero Water wastage
- ⊗ No Electricity
- ⊗ A complete system that targets scale formation
- ⊗ Protection against corrosion of equipments, appliances, etc

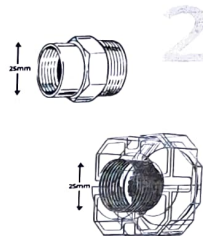
**Operation Tips & Specifications**

- |                                      |                              |
|--------------------------------------|------------------------------|
| • Contact Aquaficient for inspection | Every 6 <sup>th</sup> months |
| • Max. flow rate                     | 80 liters / minute.          |
| • Max. working pressure              | 100psi.                      |
| • Working temperature                | 02°C – 38°C                  |
| • Inlet connection                   | 25mm                         |
| • Outlet connection                  | 25mm                         |
| • Electrical Connection              | Not Required                 |

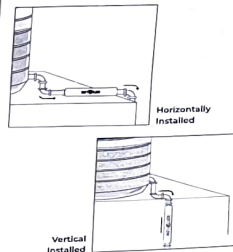
**Installation Tips**



Choose a location post rooftop water tank or just before the house input water line.



Inlet and Outlet of units are of 25mm size. Use adaptors of relevant size as per the water line and Soft Flow F1.



Install in vertical or horizontal direction as per space availability, and the water flow should be in the direction of SoftFlow™ logo mentioned on unit.

## WARRANTY

Aquaflcient products are robust and are made to highest specifications, using pioneering techniques and only the very best materials. Accordingly, Aquaflcient warrants to the original purchaser, referred to herein as "Buyer," that its Products and Parts of the brands listed below will be free from material defects in materials and/or workmanship under normal use and service beginning on the date Aquaflcient ships the Product and continuing for the respective warranty coverage period set forth below, and further subject to the exclusions, limitations and conditions set forth herein.

MODEL	WARRANTY COVERAGE
Soft Flow FI	1 year for manufacturing defect

This guarantee covers the treatment of water to achieve softness. The authorized dealers shall be responsible for the replacement of unit post media consumption, labor to replace the unit is the responsibility of the purchaser.

### Exclusions from this Limited Warranty

This warranty does not cover the following instances:

- Damage caused by careless handling, improper repackaging, or shipping by a party other than Aquaflcient.
- Damage due to misapplication, misuse, abuse; failure to operate or install Products as specified in owner's manual;

or failure to use the Products in accordance with the water conditions specified in the owner's manual.

- Any non-Aquaflcient parts manufactured, including, but not limited to, repair and service parts, repair kits, motors, pistons, seal kits, spacer kits, bypass valves, brine connections and devices, or any other third party parts. Incorporation of any parts manufactured by a third party into a Aquaflcient Product shall completely void the limited warranty for such Product.
- Damage due to unauthorized Product modifications, alteration or failure to use Aquaflcient's original replacement parts.
- Damage caused by negligence of any third party, including Buyer, or failure to properly maintain Products as specified in the owner's manual.
- Noncompliance with applicable codes, and ordinances including without limitation, plumbing codes.
- Damage due to oxidizing agents, impacts, corrosive liquids, gases, or chemicals.
- Damage due to hydro-pneumatic or pneumatic use.
- Damage caused by water freezing inside the Product.
- Accidental damage, fire, acts of God (such as flood, earthquake, hurricane, lightning or other disaster) or other circumstances outside of Aquaflcient's reasonable control
- Labor expenses.
- Normal wear and tear.

### Aquaflcient Warranty Obligations

Should a defect in workmanship and/or materials in Products or Parts arise during the applicable warranty period, then upon Buyer's compliance with the procedures below, Aquaflcient will, at its sole

option, repair or replace such Product or Part, or issue a credit of equal value, in lieu of repair. Any replacement product shall be warranted only for the remainder of the original product warranty only and shall not extend the original warranty period.

However, Aquaflcient is not responsible under this warranty for any cost of shipping or transportation of the Product or Parts thereof to or from its facility. Also, Aquaflcient is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor, travel or material charges incurred in connection with the removal or replacement of the Product or Part. AQUAFLCIENT SHALL HAVE NO LIABILITY TO ANY PERSON FOR PUNITIVE, INDIRECT, SPECIAL, INCIDENTAL, CONTINGENT OR CONSEQUENTIAL DAMAGES OF ANY DESCRIPTION OR LOSS OF USE, REVENUE OR PROFITS, WHETHER ARISING OUT OF WARRANTY OR OTHER CONTRACT, NEGLIGENCE OR OTHER TORT, OR OTHERWISE.

### No Other Warranties

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, AQUAFLCIENT DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH REGARD TO THE PRODUCT(S), PART(S) AND/OR ANY ACCOMPANYING WRITTEN MATERIALS.

(Any disputes are Subject to Bangalore Jurisdiction.)

### Procedure for Obtaining Warranty

Aquaflcient extends the warranties contained herein solely to direct transactional customers of Aquaflcient and to the original home installation only. All secondary customers of these Products and Parts must submit warranty claims with their direct suppliers.

In order to obtain the benefits of this warranty, the Buyer must contact Aquaflcient's Customer Care Department as soon as possible after discovery of the Product or Part related issue, but in no event later than the expiration date of the respective warranty periods provided herein. Upon receipt of this communication, Aquaflcient will promptly notify Buyer of the address to which the Product or Part may be shipped. Buyer shall then ship the Product or Part, freight prepaid by Buyer, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Aquaflcient's Customer Care and a brief description of the problems encountered. Unauthorized returns will not be accepted.

### Warranties or Representations by Others

No third party has any authority to make any warranties or representation concerning Aquaflcient or its Products and Parts.

Accordingly, Aquaflcient is not responsible for any such warranties or representations.

### Sole Warranty

This warranty supersedes all previous warranty publications.



### Address

#A1&2, Dwarakawasa Road, Bharath Nagar, Bengaluru, Karnataka, 560091

Website:  
Contact:  
Email ID:

softflow.in  
+919481615177  
customercare@softflow.in